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Bib Data Sheet

CONFIRMATION NO. 1508

SERIAL NUMBER 10/076,362	FILING DATE 02/14/2002 RULE	CLASS 799 705	GROUP ART UNIT 2152 7023	ATTORNEY DOCKET NO. AUS920011019US1	
APPLICANTS Alexander Druyan, Brooklyn, NY; Donald A. James, Round Rock, TX; Ching Yu Conrad Lo, Saratoga, CA; Arsalan K. Lodhi, Long Beach, CA; Fabian F. Morgan, Cambridge, MA; Sandra Juni Schlosser, Austin, TX;					
** CONTINUING DATA ***** None KD					
** FOREIGN APPLICATIONS ***** None KD					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/12/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <i>[Signature]</i> <i>KD</i> Examiner's Signature Initials		STATE OR COUNTRY NY	SHEETS DRAWING 5	TOTAL CLAIMS 28	INDEPENDENT CLAIMS 5
ADDRESS Darcell Walker 8107 Carvel Lane Houston, TX 77036					
TITLE Method and system for managing service requests across multiple systems					
FILING FEE RECEIVED 1052	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		